

C.V. NICO VISSER

PERSONAL DATA

Name:	Nicolaas Visser (Male)
Place of birth:	Rotterdam, Netherlands
Date of birth:	19-10-1968
Nationality:	Dutch
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EXPERIENCE

Oct 2007 – Present Own Company Costa del Sol, Es
Eso Si Dynamic Courses and Training Consultancy

Teacher/Trainer/Manager

- Develop and manage courses and training consultancy activities
- Generate clients, marketing, promotion
- Deliver courses, trainings and workshops
- Coaching trainers and teachers

See www.esosi.com (dynamic courses)

And www.esositc.com (training presentation consultancy)

2005 –2007 Marbella Design Academy Marbella, Es

Teacher (Design) History - Responsibilities

- Teaching design students the history of Spain and the history of architecture, interior- and graphic design
- Development of study curriculum for non technical part of study program

Project manager Quality Control - Responsibilities

- Evaluate and improve educational contents of the study curricula for the

Marbella Design Academy programs

- Design and develop study guides and contribute to overall academic quality in order to comply to international accreditation standards

2001-2004 ROC van Amsterdam Amsterdam, NL

Teacher Communication Skills - Responsibilities

- Teaching fashion academy students communication skills (presentations, P.R., reports but also subjects concerning grammar/spelling)
- Contributed to educational reorganization
- Member of school board
- Organizing and executing extracurricular activities

2000-2001 Hewlett Packard Amsterdam, NL

Certification Program Manager

- Develop and implement European HP Product certification program
- Manage a team of Educational Program Managers
- Implement processes and procedures for the certification program of support agents

1998 - 2000 Hewlett Packard Amsterdam, NL

Training Consultant

- Supporting operational technical training teams in training delivery
- Project Management of training module development
- Training needs analyses
- Investigation of new training and testing methodologies
- Assure test development quality through beta testing and reports-analyses

1996-1998 Hewlett Packard Amsterdam, NL

Customer Support Representative

- Providing support to end customers to solve technical issues, concerning PC's and peripherals, in German, English, Dutch and Swedish
- Delivery of technical trainings from general PC Hardware to tools trainings
- Design and maintenance of internal processes and procedures
- Translation of technical knowledge base documents for the technical support community

1995 -1996 Wagon Lits International Europe

Night train steward

- Providing customer service on night train tracks throughout Europe
- Giving assistance, providing information and catering

EDUCATION

1992 - 1995 Vrije Universiteit Amsterdam, NL

- B.A hons, Linguistics.
- Art History

1987 – 1992 Teachers College CH Windesheim Zwolle, NL

- Education teacher Diploma for Language and History
- Certification for Didactics

Other Courses:

Technical: PC Basics, HTML, Win NT Certified Professional

Non technical: Total Quality Control, Feedback and Coaching,

Training Development Course, English Business Communication, Project Management

LANGUAGES

Dutch:	Native
English	Fluent both in writing as in speech
German	Fluent in speech sufficient in writing
Swedish:	Sufficient in both speech and writing
Spanish:	intermediate in speech and writing (improving every day)
French:	basic in speech and writing

REFERENCES

Hewlett Packard: Pascalle Schlikker, Business Workforce Development Consultant

Tel: (0031) (0)205476491 E-mail: pascalle.schlikker@hp.com

ROCVA Amsterdam: Ingrid Dokter: former College Manager: Program manager propedeuse Amsterdam Fashion Institute

Tel: (0031) (0)20 5995312 (temporary) E-mail: i.c.dokter@hva.nl
